

**Program Studi S1 Keperawatan**

**Stikes MERCUBAKTIJAYA PADANG**

Skripsi, September 2023

**APRITIA PUTRI YENISYA**

Hubungan Penerapan Komunikasi SBAR Saat Handover Dengan Kepuasan Kerja Perawat Di Ruang Rawat Inap RSUD Dr. MUHAMMAD ZEIN Painan

**ix + 109 pages + 4 tables + 2 skema + 11 lampiran**

### **ABSTRAK**

**Kepuasan kerja perawat didapatkan hasil penelitian Internasional 43.000 perawat dari 700 rumah sakit di Jerman, Amerika Serikat, Inggris menunjukkan bahwa jumlah ketidakpuasan para perawat dengan pekerjaan mereka berkisar antara 17 % di Jerman, 41 % di Amerika Serikat dan 39 % di Inggris. Di Indonesia Rumah Sakit Paru Pamekasan didapatkan angka kepuasan perawat sebanyak 16.2 %. Salah satu upaya untuk meningkatkan kerja perawat adalah dengan memperbaiki komunikasi. Komunikasi yang terjadi antar perawat saat handover adalah komunikasi SBAR. Tujuan penelitian ini untuk mengetahui hubungan penerapan komunikasi SBAR saat handover dengan kepuasan kerja perawat diruangan rawat inap RSUD Dr. Muhammad Zein Painan. Jenis penelitian ini survey analitif dengan desain cross sectional. Pengumpulan data telah dilaksanakan diruangan rawat inap interne, rawat inap bedah, rawat inap paru, rawat inap neurologi dan rawat inap anak RSUD Dr.Muhammad zein Painan. Waktu penelitian tanggal 04-05 Semptember 2023 dengan sampel 67 responden, pengambilan data menggunakan data primer yaitu pembagian kuesioner yang dioalah secara Univariat dan Bivariat.Hasil penelitian menunjukkan lebih dari 67 responden didapatkan sebagian besar (70.1%) dengan komunikasi SBAR efektif yaitu sebanyak 47 responden dan sebagian besar (64.2%) dengan kepuasan kerja puas yaitu sebanyak 43 responden. Pada penelitian ini menggunakan uji chi square test untuk mengetahui hubungan anantara variable independen dan dependen. Jika nilai Asym. Sig. < 0.05 maka ada hubungan secara signifikan. Pada tabel 2x2 dibaca pada continuity correction berdasarakan table chi-square tests diatas menunjukan nilai Asym. Sig sebesar 0.000 lebih kecil dibandingkan 0.05, maka dapat diambil kesimpulan bahwa dimana Ha diterima dan H0 ditolak yang artinya ada hubungan antara penerapan komunikasi SBAR saat Handover dengan kepuasan kerja perawat diruangan rawat Inap RSUD Dr.Muhammd Zein Painan**

**Kata kunci : Komunikasi SBAR, Kepuasan Kerja Perawat**

**Daftar Baca : 21 (2014-2021)**

**S1 Nursing Study Program**

**STIKes MERCUBAKTIJAYA PADANG**

Scription, September 2023

**APRITIA PUTRI YENISYA**

The Correlation between the Implementation of SBAR Communication During Handover and the Job Satisfaction of Nurses in the Inpatient Room of RSUD Dr. MUHAMMAD ZEIN Painan

**Ix + 109 pages + 4 tables + 2 schematics + 11 appendices**

### **ABSTRACT**

*The results of an international study of 43,000 nurses from 700 hospitals in Germany, the United States and England showed that the number of nurses' dissatisfaction with their work ranged from 17% in Germany, 41% in the United States and 39% in England. In Indonesia, the Pamekasan Lung Hospital found a nurse satisfaction rate of 16.2%. One effort to improve nurses' work is to improve communication. The communication that occurs between nurses during handover is SBAR communication. The aim of this study was to determine the relationship between the application of SBAR communication during handover and the job satisfaction of nurses in the inpatient wards at Dr. Muhammad Zein Painan. This type of research is an analytical survey with a cross sectional design. Data collection was carried out in internal inpatient rooms, surgical inpatients, pulmonary inpatients, neurology inpatients and pediatric inpatients at Dr. Muhammad Zein Painan Regional Hospital. The research time was 04-05 September 2023 with a sample of 67 respondents, data collection used primary data, namely the distribution of questionnaires which were processed Univariately and Bivariately. The results of the research showed that the majority of the respondents were more than 67 respondents (70.1%) with effective SBAR communication, namely 47 respondents. and the majority (64.2%) with job satisfaction were satisfied, namely 43 respondents. In this study, the chi square test was used to determine the relationship between the independent and dependent variables. If the value Asym. Sig. < 0.05 then there is a significant relationship. In the 2x2 table, reading the continuity correction based on the chi-square tests table above shows the Asym value. The Sig of 0.000 is smaller than 0.05, so it can be concluded that where  $H_a$  is accepted and  $H_0$  is rejected, which means there is a relationship between the application of SBAR communication during handover and the job satisfaction of nurses in the inpatient wards at Dr. Muhammd Zein Painan Hospital.*

**Keywords: SBAR Communication, Nurse Job Satisfaction**

**Reading List: 21 (2014-2021)**